



# OMSB Frequently Asked Questions





**DATAFLOW**

### 1. How do I apply for Primary Source Verification with DataFlow?

To apply for Primary Source Verification, please visit the link <http://www.dfomsb.com> and complete the application form.

### 2. Please advise if I need to first appear for PROMETRIC exam under OMSB or first apply with DataFlow for Primary Source Verification

Please be informed that DataFlow Group conducts Primary Source Verification only.

For queries regarding Prometric examinations, please contact the below mentioned:  
Prometric Manager, Email: [8764muscat@omsb.org](mailto:8764muscat@omsb.org); Tel: + 968 2418 1054

### 3. What documentation would you require for my application?

DataFlow Group conducts Primary Source Verification only. Reference to any other query, we request you to approach respective officials at OMSB.

### 4. How do I assess the type of qualification and years of experience I need to declare in the Application?

DataFlow Group conducts Primary Source Verification only. Reference to any other query, we request you to approach respective officials at OMSB.

### 5. Please advise the fee to be paid for my Application

Fees vary depending on the number of documents that need to be verified.

Please note that application submitted will be for one education certificate at a time unless further instructions are provided by OMSB Team

### 6. Can I make cash payment for my application?

Please be informed that currently, payment is being accepted through credit card only.

### 7. What is the time frame within which DataFlow will complete their Application?

The standard time frame to complete an Application is 35 business days after successful receipt of payment. However occasionally, it will not be possible to complete the verification within this estimated time frame due to holidays, staff absence or records being archived or misplaced by the institutions





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8. DataFlow website mentions "Internship – if applicable". How do I know whether internship needs to be verified for my Application? Please advise

DataFlow Group conducts Primary Source Verification only. Reference to any other query, we request you to approach respective officials at OMSB.

9. What will happen after DataFlow has completed my Primary Source Verification? What do I do next?

Once the primacy source verification of your application is completed, a final report will be shared with OMSB. Concerned Official at OMSB will contact you regarding the same.

10. I haven't received any confirmation regarding my application submission. Please advise

Please be advised that an auto generated email is sent by id [omsb@dataflowgroup.com](mailto:omsb@dataflowgroup.com) when application is submitted successfully after payment.

11. Please advise on my Application Identification number

Kindly note that your DataFlow Reference Number and OMSB Reference Number will be facilitated in the auto-confirmatory email you will receive after successfully completing your Application.

12. How do I check the status of my Application?

Please visit the link: <http://www.dfomsb.com> and login using your account details. Click on the "CHECK STATUS" button appearing on the right hand side to view your application status.

Alternatively, you may send your query to [omsb@dataflowgroup.com](mailto:omsb@dataflowgroup.com) for assistance. Revert will be sent within 48 hours of receipt of communication.

13. I am currently employed within the Sultanate of Oman. Do I still need to submit my credentials with DataFlow for verification?

DataFlow Group conducts Primary Source Verification only. Reference to any other query, we request you to approach respective officials at OMSB.

14. My credentials have been verified earlier by DataFlow for another authority. Please advise if I will still need to apply afresh with DataFlow to attain a license with OMSB?

Please be informed that for Oman Medical Specialty Board, you will need to submit a fresh application with us.





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15. My professional category is Dentist (example). Please advise which category will I be categorized under - Physician or Non-Physician?

DataFlow Group conducts Primary Source Verification only. Reference to any other query, we request you to approach respective officials at OMSB.

16. Would I be allowed to apply for license in the Sultanate of Oman without first securing a job there?

DataFlow Group conducts Primary Source Verification only. Reference to any other query, we request you to approach respective officials at OMSB.

17. Please advise me on the procedure for the PROMETRIC examination

Please be informed that DataFlow Group conducts Primary Source Verification only. For queries regarding Prometric examinations, please contact the below mentioned:

Prometric Manager, Email: [8764muscat@omsb.org](mailto:8764muscat@omsb.org); Tel: + 968 2418 1054

18. Please help me attain the equivalence check of my qualification?

Kindly note that DataFlow Group conducts Primary Source Verification only.

Please write to the Equivalence of local and Foreign Certificates Section at OMSB on [cert.equ@omsb.org](mailto:cert.equ@omsb.org) along with your qualification documents for assistance.

19. I am an Omani national. Do I need to submit my Oman health license to DataFlow for verification?

DataFlow Group conducts Primary Source Verification only. Reference to any other query, we request you to approach respective officials at OMSB.

20. OMSB has informed that DataFlow has completed my Primary Source Verification. Please provide a copy of my report

My online DataFlow login shows Application Status as complete. Please provide me a copy of my Primary Source Verification report.

Please be informed that copy of the Primary Source Verification report has been shared with OMSB directly. Kindly contact them for further assistance.





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21. Please advise whom do I contact in OMSB for assistance regarding my license?

For any concerns related to licencing and employment in the GOVERNMENT SECTOR, please contact MOH Oman at:

Telephone No: + 968 24603996

Email: [Human.resources@moh.gov.om](mailto:Human.resources@moh.gov.om)

For issues related to licencing and employment in the PRIVATE SECTOR, please contact Directorate General of Private Health Establishments at:

Telephone No: + 968 24946374

Email: [dg.phe@moh.gov.om](mailto:dg.phe@moh.gov.om)

22. Will I be informed when my Primary Source Verification will be completed? How will I be informed?

Once primacy source verification is completed, a final report will be shared with OMSB. Concerned Official at OMSB will contact you regarding the same.

